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| Minutes - Final |
| **Almondsbury PPG Autumn Meeting** |
| **22 October 18:00** |
| **Attendees** |
| Almondsbury PPG Nina Tilton (chair), Joan Davies, Deb Davies, Mike Farmer, Pat Hinton, Maria McNally, Fiona Phipps, David and Pat Rayfield, Leona Roberts, Helen Sanday, Richard Spence, Christine Thomas, Alison White  Hanham PPG Tony Spreadbury (chair), Jean Amesbury, Margaret Slucutt  Pilning PPG  Albert George (chair), Julia Edwards, June Reynolds, Jackie Sanders, Pamela and Robert Griffin  Hanham Health Group  Dr Jayne Ayers, Dr Jenny Lockey, Paula Miles |
| **Apologies** |
| Almondsbury PPG Ed Vicary, Paula Vicary, Sue Hewson, John Adams  Hanham PPG Ray Garmston, Judith Norley, Heather Thomas  Hanham Health Group  Kelly Cole, Eloise Poynter, Andy Mintram, Zain Harper |
| **Welcome** |
| Nina, Chair of Almondsbury PPG, welcomed the members of Hanham and Pilning PPG |
| **Almondsbury practice update** |
| Paula presented her Practice Manager Update report outlining the change in executive management, welcoming Zain Harper in his absence and remarking upon his impressive cv in strategic management roles and saying farewell to Andy at the end of October.   She confirmed the contract for Pilning Surgery was taken over by Hanham Health on Oct 4th, 2024. Ultimately the computer systems of the two surgeries will be merged. Patients will have a choice for preferred site with the same GP and services access, and health records will be available at both sites. All records will be on the same portal in time.  The management of the two sites remains unchanged at present (Eloise’s role at Pilning is currently interim practice manager) pending a final decision on the future management structure.  Questions arising from her report led her to confirm the recruitment of two new doctors, a Nurse Practitioner and an Enhanced General Practice Nurse, all of whom will be in place by December. These are permanent contracts for working at Almondsbury and Pilning; no agency staff will be needed.   Paula presented the meeting with an analytics paper showing data extracted from Anima across Hanham and Almondsbury Surgeries. She explained that a system is being created for the purposes of logging appointments, workflow, telephony and Anima data across all three sites in Hanham Health. This dashboard is being supported by One Care and will allow full sharing of data regularly to the PPGs once the project is complete. |
| **Connecting Care** |
| The concept of this system, commissioned by BNSSG Integrated Care Board (ICB), is that whatever health care provider a patient attends, their full records, notes, letters etc. will be available. GPs can have access through their EMIS system, but they have no governance or control over what is available. It is not yet perfect but it will have hospital letters uploaded, which would allow the practice to see discharge letters and medical regimes promptly.  **Action: A member asked if patients can request access - Paula to check. Action: Another asked if it will be linked to Council provision and social care, but Dr Lockey thought not, that it was for medical records and clinicians only - Paula to check**. |
| **PPG Collaboration** |
| Almondsbury PPG has been running since 2016 and currently has 18 members, meeting quarterly. Recruiting for a true representation of the patient population has been a struggle; the young and people living in outlying villages remain under-represented. The PPG provides marshalling and car park management for vaccination clinics.  Hanham PPG chair is Tony Spreadbury it has 7 members who meet six times a year. They hold a monthly Walk and Talk group, returning to a member’s house. Whilst recruitment is difficult to the PPG, they try to work collaboratively with the Practice and feel one of their recent successes has been to bring the manager of the in-house Pharmacy into the group, improving relationships and ironing out previously experienced friction.  Pilning PPG chair is Albert George and membership stands at 12, mostly retired people, which the group felt was a good number to represent the 4300 patients in the practice. They have the same difficulties with recruiting as the other groups. They began in 2008/9 and have held events to raise the profile of the PPG, although these have diminished in the last twelve months due to the upheaval within the Practice and its change of ownership.  Tony called for the group PPGs to work collaboratively to generate ideas for recruitment of younger people. In response, Almondsbury PPG shared their practice of changing the day and time of each meeting to capture a wider membership. It was suggested that planning dates for meetings for the whole year in advance allowed for diary-planning.  Pilning PPG have an ongoing project to raise money for a piece of equipment, e.g. a small scanner, and called upon the other two groups to combine forces with them to achieve this. They have also arranged talks given by the doctors that were very well received and they asked the combined meeting to consider future joint talks, subjects to be considered. Dr Lockey mentioned that Hanham Health has recently been given a small grant for early cancer awareness and this could be a potential talk topic.  **Action: Ideas for talks or useful large spaces to be sent to Paula**    Nina brought to the meeting’s attention that the government consultation for the future of the NHS is now open and suggests that individual groups might wish to contribute to this before the impending deadline.   **Action: She volunteered to send out questions for consideration to the individual groups**. |
| **BMA Action** |
| Drs Lockey and Ayers explained the background to the current BMA action which has already been announced in Hanham. It concerns the workload for GPs and their patients’ safety around this. While there are more GPs in training, primary carers are plugging the gaps in the health system as it stands. The status quo is unsustainable, and the BMA are calling for appropriate financial support for GP practices. The action will be maintaining 25 consultations only per GP in a day; a quota already achieved in Almondsbury. The GPs have no wish to disrupt relationships with their secondary care colleagues, but currently the primary carers are fulfilling many of the roles that secondary caregivers should be responsible for e.g. the monitoring of patients with eating disorders and offering blood tests that belong in the secondary care remit. The BMA Action is to emphasise that GPs neither have the time nor the funding for this support. Dr Ayers explained that such clinics as contraception clinics run at a loss because of lack of funding.  Hanham Health will send out comms to ensure all patients are aware of the action. Text messages and email will be sent, and information will be posted on the website. This is not a strike, but a pushback on areas of work for which there is no funding. Patients will not need to be told if a service cannot be delivered as contingency plans will be made ‘behind the scenes’.  Any uplift in funding due will be made known in April and applied in October, with back-dating as deemed necessary. Feedback from this and patients’ response to the BMA action will be on the agenda at the next meeting. |
| **Future Meetings – Almondsbury PPG** |
| 2025 meetings: Winter Wednesday 15.1.25 Spring Thursday 3.4.25?  Summer Monday 7.7.25?  Autumn Tuesday 21.10.25? |
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**The meeting closed at 7:10pm and was followed by light refreshments.**